

Frequently Asked Questions

Q: What do I need to bring?

A: Please bring your stethoscope and blood pressure cuff. Specialists, please contact the RAM Volunteer Team at volunteers@ramusa.org for specific requests.

Q: How does RAM handle prescriptions?

A: RAM dispenses antibiotics and over the counter medications on site and provides script pads for additional needs (narcotics not on clinic site).

Q: What are the provider qualifications?

A: Providers must have an active, valid license and be in good standing with their respective licensing board. Check with the RAM Volunteer Team about states that allow out of state providers.

Q: What happens in the event of a medical emergency?

A: RAM Clinic Leadership will activate the appropriate response plan.

Q: What are the clinic working hours?

A: Hours vary clinic by clinic. Most clinics start at 6 a.m. and continue into the afternoon. Any time commitment you can make is greatly appreciated.

COVID-19 Precautions in Place

*Thanks to volunteers like you,
since our founding in 1985,
Remote Area Medical - RAM®
has served over 905,000 patients,
providing over \$155 Million in
free dental, medical and vision care.*

Medical Overview



Our Mission:

**To prevent pain
and alleviate suffering
by providing free, quality
healthcare to those in need.**

Volunteer today!

RAMUSA.ORG

865-579-1530

Join the Mission
See you in the field!

Medical Overview

To create a smooth clinic experience, RAM brings designated CORE Volunteers (subject matter experts) who supervise each area, support and orient the team, and troubleshoot the equipment.

Patient Processing

1. Patient health screening.
2. Patient registers and receives forms based on what services they are interested in.
 - Patients must choose between dental and vision - all patients may receive medical services.
3. Medical history and vitals are collected:
 - Patients with a blood pressure greater than 180/100 and or a blood sugar greater than 250 mg/dL, may not receive services and will be sent to the Medical Area.
 - Until elevated vitals have been addressed, patients may not receive dental or vision services.
4. Following Triage, medical only patients and those with abnormal vitals are sent to the Medical Area.
 - Dental and Vision patients with normal vitals will receive those services first and then report to the Medical Area.

Scope of Practice

All providers practice within their scope taking into consideration the clinic environment.

Typical services include:

- General consultations
- Physicals
- Wound care
- Diabetic and hypertensive care
- Dermatology
- Pap smears
- Blood glucose testing
- Manual breast exams
- Education and counseling

Instruments, Supplies and Consumables

- Exam tables, otoscopes, glucometers, ophthalmoscopes, blood pressure cuffs, pen lights, and pulse oximeters are provided.
- Thin prep medium, speculums, glucometer strips, pregnancy tests, urinalysis strips, rapid flu tests, exam table paper, drapes, I&D kit, suture supplies, alcohol prep pads, punch biopsy kits, and ENT kit.
- PPE including gloves, masks, face shields and goggles.

Volunteer Needs

The Medical Area is staffed by volunteer:

- Physicians
- Advanced practice providers
- Nurses
- Medical support volunteers
- Social workers

Laws vary state by state regarding professionals. Please check with the RAM Volunteer Team about licensing compliance.

Follow-up Care

Many RAM patients have chronic ailments that require routine care. RAM works with our community partners to connect patients with a variety of options. Services are limited to what follow-up care can be secured beforehand by the local host.

REGISTER TODAY:
www.ramusa.org

FOR MORE INFO:
volunteers@ramusa.org
(865) 579-1530

